



November 25, 2011

Dear Valued Client,

CENTRALIZING OPERATIONS

We're evolving to serve you better and would like to advise you of some changes which will soon take place.

With effect from December 31st, 2011 we will be moving our operations out of the Chaguanas office at Royal Plaza, Main Road, Chaguanas to a centralized location in St. Clair, Port of Spain, at the Head Office of RBC Financial (Caribbean) Ltd —our parent company.

This relocation has become necessary in order to optimize synergies between our WISE business and our Sales and Trading operations which were recently combined to provide a more comprehensive suite of products and services to you, our client.

While our operations would be centralized, we are still readily accessible to you as our agents will be more mobile, and better positioned to respond to your call.

We remain available to serve you from 8:00 a.m. to 4:00 p.m., Monday to Friday, and encourage you to call 628-WISE (9473) to talk with a member of our sales team. For your convenience, we've listed the address and contact information of our new address below:

West Indies Stockbrokers Limited
St. Clair Place,
P.O. Box 259, 1st Floor, #8 Sweet Briar Road, St. Clair, Trinidad, WI.
Tel: (868) 628-WISE (9473)
Fax: (868) 622-5002
E-mail: wiseinfo@wisett.com

We remain committed to providing you with the best options for making secure investment decisions and invite you to visit us at our Head Office.

We thank you for your business in the past and welcome the opportunity to serve you going forward.

Yours sincerely,

WEST INDIES STOCKBROKERS LIMITED

Adrian Manmohan
Head

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Member of The Trinidad and Tobago Stock Exchange Limited
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